The goal of 'Transformation' is to become a better college and better serve our students.



In order to provide the best possible education to every student who passes through our doors, we must continually reassess and reevaluate every aspect of what we do. This document states our Mission and Values, and outlines a process of Transformation that we must undergo to achieve our goal of being a place where anyone can get the education they need to be successful. This document represents an ideal — it is up to each of us to make it a reality.

Mission

Forsyth Technical Community College provides students with guided educational pathways into a competitive workforce for the community and global economy.

Core Values

Excellence We hold high expectations of our students and of ourselves and are ceaselessly committed to meeting those expectations.

Learning We are a learning organization that recognizes and supports formal and informal learning opportunities for both our students and ourselves.

Responsiveness We recognize the impact of change and innovation and embrace this as an opportunity. We are committed to collaboration in making our community a better place to live.

Diversity We honor diversity in the college community — diversity of age, disability, ethnicity, gender identity, race, religion and sexual orientation — and recognize that diversity includes varied learning styles, cultural and socio-economic differences.

Respect We value a work environment characterized by mutual respect, and demand of ourselves the highest competence, trust and integrity.

Transformation

Transforming Teaching and Learning by...

Providing students, faculty and staff with an environment that fosters student success.

- 1. Structure programs and learning opportunities to support goal attainment
- 2. Provide faculty with opportunities to maximize the learning process
- 3. Provide resources that enable faculty to deliver quality instruction
- 4. Enhance student and academic support services to promote student success

Transforming Partnerships by...

Developing, nurturing and enhancing internal and external partnerships for the mutual benefits of our students, employers and community.

- 1. Understand the needs of our students, employers and community in order to be flexible and responsive
- 2. Connect students to careers
- 3. Connect community partners with college needs for expertise and resources
- 4. Establish a consistent, integrated brand, and market it more systematically to employers and students

Transforming Processes by...

Identifying, understanding and reengineering processes which increase our efficiency and effectiveness.

- 1. Using Lean principles, prioritize college-wide, mission-critical processes for improvement
- 2. Collaborate with partners to employ best practices
- 3. Utilize appropriate technology

Transforming Culture by...

Becoming a college characterized by openness, collaboration and thoughtful risk-taking.

- Behavior and performance reflect College values in our interactions with one another, students and the community
- 2. Enable and empower change to align our college with its values
- Internal and external communication, including implicit messages, will reflect the College's values and brand

